

Wirral End of Life Care Charter

Care, kindness and understanding

You May Expect:

Support by skilled and knowledgeable staff that recognises your situation & who work together to co-ordinate & manage your care.	With your permission that plans, if you have made any, are shared with those involved in your care, so that your wishes may be fulfilled.	That, if you wish, those who are important to you are involved in decisions about your care & treatment.
Care which includes what you eat & drink, control with your symptoms, and support with your emotional, social, cultural, and spiritual needs.	Regular reviews of your individual care plans that will meet your needs and include decisions & actions that are made to best fit your wishes.	The possibility that you may die within the next few days or hours is communicated clearly & sensitively, to you & those who are important to you.
The support of trained staff, who will help you to think & plan ahead, if you want, to discuss your preferences & wishes for your care.	Support to help keep your independence as long as possible by caring staff respecting your dignity & sense of control throughout your illness.	The needs of your family & others important to you are respected & met, as far as possible.
That you, & others important to you, will be treated with compassion & respect towards the end of your life.	That your body will be treated with dignity & respect after your death.	That during your illness & after your death, those important to you, receive practical, emotional & spiritual support.

End of life care:

- Is the **total** care of a person with an advanced, progressive, incurable illness or frailty;
- Is not just about dying;
- May last a few days, or for months or years;
- Begins when, and continues as long as, it is needed.

